



Volunteer Friendly Award

If you are interested in becoming a volunteer for Lanarkshire Carers Centre then please contact us as detailed below.

Further information about Lanarkshire Carers Centre services and other topics can be found on our website: www.prtlcc.org.uk

We are also on facebook and twitter, where you can keep up to date with our latest news. Please feel free to drop into one of our centres, call or email us and we will be happy to assist you further.

Hamilton Centre

Unit 1a, Princes Gate
60 Castle Street
Hamilton ML3 6BU
Telephone: **01698 428090**

Airdrie Base

92 Hallcraig Street
Airdrie
ML6 6AW
Telephone: **01236 755550**

Email: info@prtcc.org.uk

Urdu/Punjabi Telephone: **07780 926595** اردو/پنجابی فون لائن

Princess Royal Trust Lanarkshire Carers Centre Ltd

Registered Office: Unit 1a, Princes Gate, 60 Castle Street, Hamilton ML3 6BU
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Lanarkshire Carers Centre



Volunteering

Overview

The overall aim of Lanarkshire Carers Centre is to provide a valuable resource to carers, carers' groups, professionals and organisations throughout Lanarkshire. Support to carers is delivered in a variety of locations with our main centre in Hamilton and a second base in Airdrie.

Lanarkshire Carers Centre provides support to carers who without payment, give help and support to a friend, neighbour, or relative who could not manage without their help because of frailty, illness, disability, mental health issues, blood borne viruses or substance misuse. Lanarkshire Carers Centre is committed to the principle of carers as key partners in the provision of care.

Volunteering

In order to complement the work of paid staff the organisation encourages the services of Volunteers interested in contributing their time, skills and experience in a much valued and needed way. Lanarkshire Carers Centre seeks to provide the opportunity for volunteer work to suit different abilities and circumstances. Volunteers are key partners in the success of our organisation.

Job Roles and Opportunities

- Providing reception cover within Lanarkshire Carers Centre Hamilton or Airdrie base
- General clerical support
- Providing emotional support via our Care Talk service.
- Provide support for Training and Information Events
- Assist with Carer Support Groups
- Assist with fundraising activities
- Assist with bridging the gap to minority communities

Training

Training for volunteers is readily available and volunteers are encouraged to take up relevant opportunities to enhance their knowledge and boost confidence in their voluntary work. All new volunteers are required to complete mandatory training.

Volunteers are encouraged to meet regularly to exchange information and build relationships with colleagues.

Interested

Volunteers are required to complete an expression of interest form and meet with our Volunteer Champion for an informal chat to discuss skills, previous experience and what they hope to gain from volunteering.

Volunteers will be required to be a member of the PVG Scheme. Administered by Disclosure Scotland, this scheme helps ensure that those who have regular contact with children and protected adults through paid and unpaid work do not have a history of harmful behaviour.

Volunteers give their time voluntarily and without charge but voluntary work brings with it a lot of responsibility. Travel expenses will be provided if required.

Volunteers have a responsibility to:

- Be committed
- Be reliable
- Understand the importance of strict confidentiality concerning other people and their circumstances

